Roll No. ☐☐☐☐☐☐☐☐☐☐☐☐☐   Total No. of Pages : 02

Total No. of Questions : 09

BBA   (Sem.–5)
ORGANISATION CHANGE AND DEVELOPMENT
Subject Code : BBA-532-18
M.Code : 78200
Date of Examination : 05-06-2023

Time : 3 Hrs.   Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.**
3. **Each Sub-section contains TWO questions each, carrying TEN marks each.**
4. **Student has to attempt any ONE question from each Sub-section.**

SECTION-A

1. **Write briefly :**

    a) Define organizational development

    b) Stages of OD process

    c) Inter-disciplinary nature of OD

    d) Career anchors

    e) Parallel learning structures

    f) Sources of power

    g) Skills for communicating change

    h) T-Groups

    i) Behaviour 1odeling

    j) Implications of OD for client.

SECTION-B

UNIT-I

2. What do you mean by planned change? Discuss the important features of planned change. Also, explain the process of implementing planned change.

3. a) Briefly elaborate systems theory and its implications for OD.

   b) Discuss in detail OD values and assumptions.

UNIT-II

4. What is action research? Discuss in detail, the process of action research with the help of suitable examples.

5. What are the various reasons for resistance to change? Also, discuss various strategies for implementing organizational change with examples.

UNIT-III

6. What do you understand by OD interventions? Briefly explain the characteristics and types of OD interventions.

7. Explain the characteristics of an effective team. Discuss in detail various team interventions to enhance team effectiveness.

UNIT-IV

8. Elaborate various issues and challenges in client-consultant relationship with suitable illustrations.

9. a) Explain various contemporary issues in OD?

   b) Write a note on ethical standards in OD?

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.