

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BBA (Sem-5)

INDUSTRIAL RELATIONS AND LABOUR LAWS

Subject Code : BBA-531-18

M.Code : 78197

Date of Examination : 09-06-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTIONS-B** consists of **FOUR** Sub-sections : **Units-I, II, III & IV.**
3. **Each Sub-section** contains **TWO** questions each, carrying **TEN** marks each.
4. **Student has to attempt any ONE** question from each sub-section.

SECTION-A

1. **Write briefly :**
 - a) Approaches to Industrial Relations
 - b) Impact of technology on IR
 - c) Define trade unions.
 - d) Types of trade unions
 - e) Principles of collective bargaining
 - f) Negotiation skills
 - g) Difference between strike and lockout
 - h) Types of industrial conflicts
 - i) Define minimum wages
 - j) Explain the objectives of Factories Act, 1948.

SECTION-B

UNIT-I

2. What do you mean by Industrial Relations? Discuss its importance. Explain the various factors affecting Industrial Relations?
3. Define Quality Circle. Discuss in detail the structure of quality circle. Also, explain the process of functioning of quality circle?

UNIT-II

4. What is collective bargaining? Discuss the process of collective bargaining with the help of suitable examples?
5. Explain the term grievance management? What are the various causes of grievances in the industry? What procedure should be followed for redressal of grievances?

UNIT-III

6. What do you understand by industrial disputes? Briefly, explain the dispute resolution machinery under Industrial Dispute Act 1947?
7. Define workers participation in management. What are its objectives? Discuss in detail the different types of workers participation in management?

UNIT-IV

8. What are the objectives of payment of gratuity act? Explain the benefits of the act and obligations of the employer regarding payment of gratuity?
9. Explain the applicability of The Employees' State Insurance Act, 1948. Also, discuss various benefits payable under this act.

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.