Roll No. Total No. of Pages: 01

Total No. of Questions: 08

## MBA/MBA(IB) (Sem.-2) HUMAN RESOURCE MANAGEMENT

Subject Code: MBA-204-18

M.Code: 76156

Date of Examination: 21-08-21

Time: 2 Hrs. Max. Marks: 60

## **INSTRUCTIONS TO CANDIDATES:**

1. Attempt any FIVE question(s), each question carries 12 marks.

- 1. Trace the evolution of HRM. How can HR contribute as a factor of competitive advantage.
- 2. "Job Analysis is the most basic personnel management function". Discuss.
- 3. What are factors affecting the human resource planning? State the benefits of human resource planning in organizations.
- 4. Differentiate between training and development. Discuss off-the- job methods of training.
- 5. Discuss the relevance of Quality of Work-Life and recent trends affecting the quality of Work-Life of Employees.
- 6. What are the challenges before Human Resource Management in current times? Discuss.
- 7. What are the objectives of collective bargaining? What are the steps involved in collective bargaining?
- 8. Define Grievance. Explain the Model Grievance Redressal Procedure.

<u>Note</u>: Any student found attempting answer sheet from any other person(s), using incriminating material or involved in any wrong activity reported by evaluator shall be treated under UMC provisions.

Student found sharing the question paper(s)/answer sheet on digital media or with any other person or any organization/institution shall also be treated under UMC.

Any student found making any change/addition/modification in contents of scanned copy of answer sheet and original answer sheet, shall be covered under UMC provisions.

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