

Roll No.

Total No. of Pages: 02

Total No. of Questions: 07

B.Com (2011 & onwards) (Sem. – 6)
INDUSTRIAL RELATIONS AND LABOUR LAWS
M Code: 71027
Subject Code: BCOP-602
Paper ID: [A2259]

Time: 3 Hrs.

Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **SIX** questions carrying **TEN** marks each and students has to attempt any **FOUR** questions.

SECTION A

1. Short answer type questions
 - a) Define collective bargaining.
 - b) What do you mean by industrial conflicts?
 - c) What are lock outs?
 - d) What are quality circles?
 - e) Define gratuity.
 - f) What is living wage?
 - g) What is conciliation?
 - h) What is systems approach to JR?
 - i) What is ESI?
 - j) List problems of quality circles.

SECTION B

2. What is meant by workers participation in management? Why is it needed?
3. Explain in detail the collective bargaining process.
4. Discuss in detail various provisions under Payment of Bonus Act.
5. Discuss in detail machinery for resolving industrial disputes under law.
6. What are the causes of grievances? Discuss grievance redressal process in detail.
7. What is the importance of trade unions? Discuss the various obstacles faced by Indian Trade unions.