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Total No. of Pages: 02

Total No. of Questions: 07

**B.Com. (2011 & Onwards) (Sem. – 1)**  
**BUSINESS ORGANIZATION AND MANAGEMENT**  
**M Code: 22002**  
**Subject Code: BCOP-102**  
**Paper ID: [B1102]**

Time: 3 Hrs.

Max. Marks: 60

**INSTRUCTIONS TO CANDIDATES:**

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **SIX** questions carrying **TEN** marks each and students have to attempt any **FOUR** questions.

**SECTION A**

1. Write a short note on:
  - a) Source of Recruitment
  - b) Authority and responsibility
  - c) MBO
  - d) Barriers to Control
  - e) Total quality management
  - f) Span of control
  - g) Social responsibility of business
  - h) Manpower management
  - i) Delegation
  - j) Informal organisation

## **SECTION B**

2. Describe the various styles of leadership.
3. Differentiate between centralization and decentralization. Also discuss determinants of effective decentralisation.
4. Describe the various forms of business organization.
5. Explain the classical schools of management thoughts in brief.
6. Explain Mc. Gregor theory of motivation in detail.
7. What is an organisation chart? Explain the principles of organizing in detail.